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User's Manual

A m a z o n I n t e g r a t i o n : P r o f i l e

Connecting Ecommerce and ERP

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Introduction

The purpose of this user's manual is to describe how to setup Amazon Integration Profile, Activity and Cron.

Amazon Integration

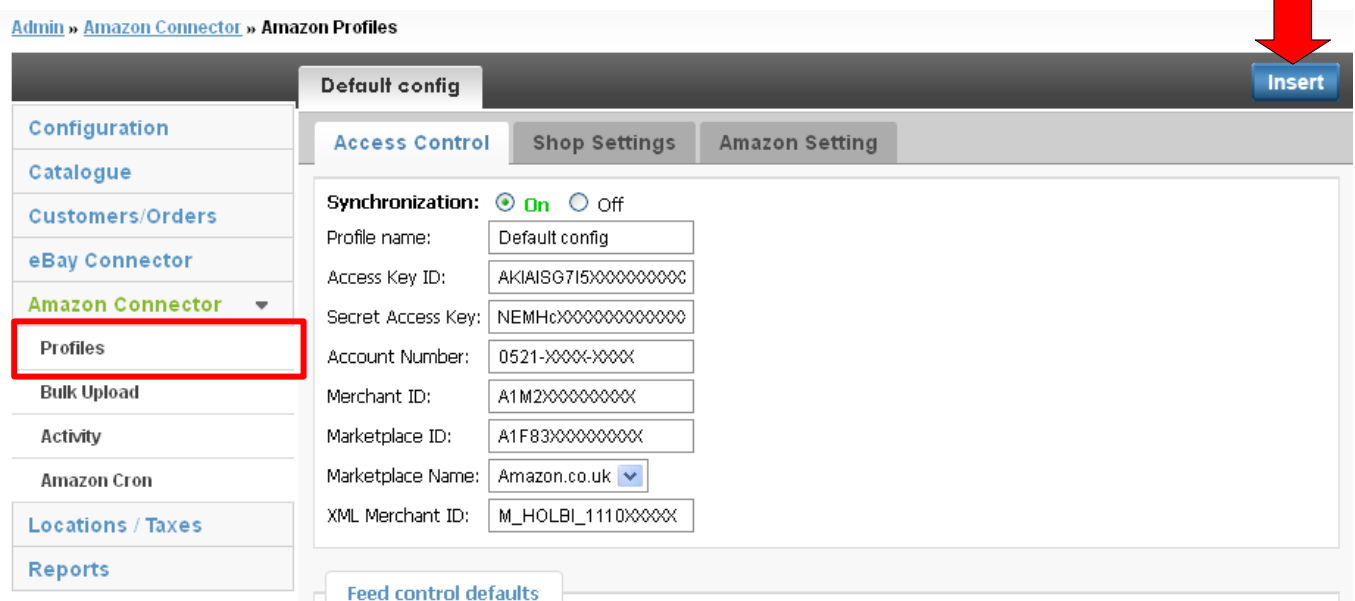
Under the **Amazon Connector** section of Amazon Integration solution you can find the following sub-sections:

- Profiles
- Bulk Upload (this section is described in “[Amazon Integration – Products Settings](#)” manual)
- Activity
- Amazon Cron

All this will help you to setup proper synchronization between your webshop and Amazon.

Profile

From the **Amazon Connector > Profiles** screen you can add your Amazon Profile(s) by using the **Insert** button.



Access Control Tab

1. On the **Access Control** page, you can specify/edit all data you need to use for Amazon Integration. For example: **Access Key ID, Secret Access Key, Account Number, Merchant ID**, and other details (usually, they are specified by our specialist during installation of Amazon Integration).
2. Of course, to enable synchronization, you need to select the **On** radio button.

The screenshot shows the 'Access Control' tab with the 'Synchronization' section set to 'On'. A red box highlights the following fields:

- Profile name: Default config
- Access Key ID: AKIAISG7I5XXXXXXXXXX
- Secret Access Key: NEMHcXXXXXXXXXXXXXXXXXX
- Account Number: 0521-XXXX-XXXX
- Merchant ID: A1M2XXXXXXXXXX
- Marketplace ID: A1F83XXXXXXXXXX
- Marketplace Name: Amazon.co.uk
- XML Merchant ID: M_HOLBI_1110XXXXX

3. There are 4 checkboxes in the **Feed control defaults** box.

The 'Feed control defaults' section contains the following checked items:

- post product description
- post product price
- post product quantity
- post product images

Un-tick "description" and "images" to avoid the connector replacing your existing Amazon inventory description and images with the shop ones. You can configure each product individually on the "Amazon product" page.

Note: only "Merchant SKU" is required for product's Amazon inventory; all the rest Amazon information could be filled in for product description feed

When the checkbox is selected, an item is displayed on Amazon. For example, if you check the **Post products price**, the products prices will be displayed on Amazon.

This screenshot is identical to the previous one, but a red arrow points to the 'post products price' checkbox.

4. Click on the **Update** button to save changes.

Shop Settings Tab

1. Open the **Shop Settings** tab.

In the **Product special price** dropdown, you can select either **sale** or **main** or **none** items.

- **Sale** – means to send special price as a sale price to Amazon;
- **Main** – means to send special price as a main price to Amazon;
- **None** – means to not send special price to Amazon.

The screenshot shows the 'Shop Settings' tab selected. The 'Product special price' dropdown is highlighted with a red box and a red arrow pointing to it. The dropdown menu is open, showing options: Pending, Processing, Delivered, Allow Download, and Paypal Processing. The 'Delivered' option is currently selected. Other fields include 'Customer Id', 'New order's status' (Pending), 'Shipped order's status' (Delivered), 'Use Shop Language' (English), and 'Use Shop Currency' (British Pound).

2. **Customer ID** field.

- If this field is empty, during import of orders from Amazon, a new customer will be created in eConnector Administrative panel automatically. You will find a new customer record in the **Customers/Orders** section.
- If this field contains an existing customer's ID, all the new orders downloaded from Amazon will be assigned to this customer. You will find all them in the **Orders** section.

The screenshot shows the 'Shop Settings' tab selected. The 'Customer Id' field is highlighted with a red box. The 'Product special price' dropdown is set to 'sale - send special price as sale price'. Other fields include 'New order's status' (Pending), 'Shipped order's status' (Delivered), 'Use Shop Language' (English), and 'Use Shop Currency' (British Pound).

- 3. From the **New order's status** dropdown you can select a default status which will be assigned to the new orders downloaded from Amazon into website.
- 4. From the **Shipped order's status** list you can select site's order status that will switch Amazon order status to "shipped".

New order's status: Pending default status for imported orders

Shipped order's status: Pending
Processing
Delivered
Allow Download
Paypal Processing Site order status that switches Amazon order status to "shipped"

- 5. From the **Use Shop Language** and **Use Shop Currency** dropdowns you need to select default language and currency you are using in your website to be displayed on Amazon.

Access Control **Shop Settings** Amazon Setting

Product special price: sale - send special price as sale price

Customer Id: existing customer ID or leave empty to create new customer acc

New order's status: Pending default status for imported orders

Shipped order's status: Pending
Processing
Delivered
Allow Download
Paypal Processing Site order status that switches Amazon order status to "shipped"

Use Shop Language: English

Use Shop Currency: British Pound

- 6. There is the **Shipping Options** section below, which allows specifying the names of shipping options to display them on Order Total. All the names are specified by default, but you can change any of them as you wish.
- 7. The **Domestic** shipping types are used for shipping within the webshop's country of origin, the **International** ones - out of the country.

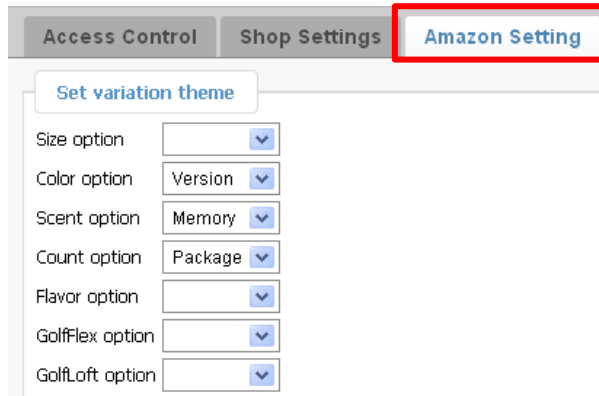
Shipping options

Domestic		International	
	Title		Title
Standard	Shipping (Standard)	Standard	Shipping (Standard)
Expedited	Shipping (Expedited)	Expedited	Shipping (Expedited)
Scheduled	Shipping (Scheduled)	Scheduled	Shipping (Scheduled)
NextDay	Shipping (NextDay)	NextDay	Shipping (NextDay)
SecondDay	Shipping (SecondDay)	SecondDay	Shipping (SecondDay)

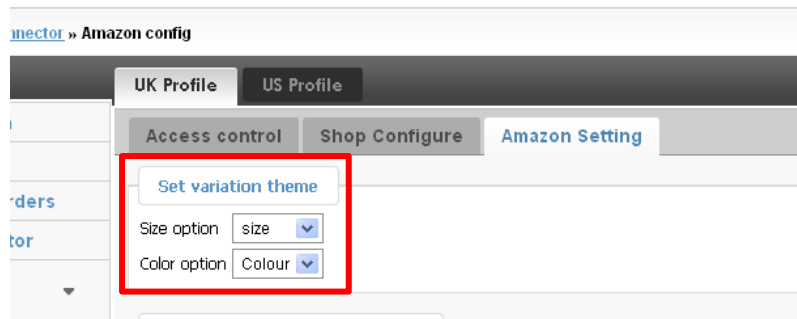
Note: Please click on the **Update** button every time you make any changes.

Amazon Settings Tab

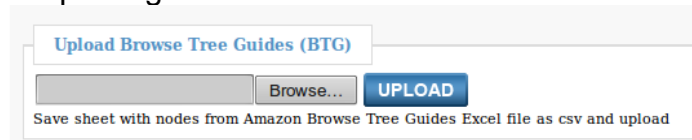
1. Open the **Amazon Settings** tab.



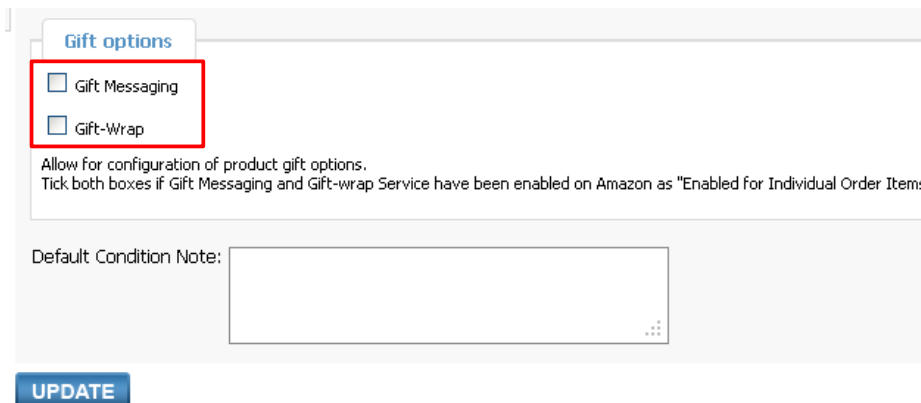
2. In the **Set variation theme** box, you can setup product's variations display.



3. In the **Upload Browse Tree Guides (BTG)** box, you can upload the latest list of Amazon categories into the shop using the **Browse** button.



4. Next checkboxes allow configuring the gift options per product. If you have enabled **Gift Messaging** and **Gift-Wrap Service** on Amazon as "Enabled for Individual Order Items", select both checkboxes. And after that, click on the **Update** button.



Activity

All information about Amazon Connector's activities is saved to the **Amazon Run Stats** section of Admin panel.

Admin » Amazon Connector » Amazon Run Stats

Configuration

Catalogue

Customers/Orders

eBay Connector

Amazon Connector

Profiles

Bulk Upload

Activity

Amazon Cron

Locations / Taxes

Reports

Default config

Profile "Default config" last activity

Profile status Enabled

Last synchronisation: 07/09/2010 11:34:02

Orders synchronisation: 14/03/2012 16:49:47

Orders shipping synchronisation: 16/02/2012 16:11:22

Products synchronisation: 14/03/2012 16:41:43

Products inventory synchronisation: 14/03/2012 10:31:07

Products image synchronisation: 14/03/2012 16:41:44

Products price synchronisation: 14/03/2012 10:30:47

Products variation synchronisation: Never

Product synchronization issues

Product	Severity	Message	Description	Occured on	Processed
Displaying 0 to 0 (of 0 errors) Page 0 of 0					

Clicking on the **Product Name** link will open a product in an edit mode showing product's details shown in the website.

Product synchronization issues

Product	Severity	Message	Description	Occured on	Processed
t-shirt	Error	8105	The data you provided for an attribute does not match the list of valid values. Please select a valid value from the Data Definitions and resubmit.	07/02/2012 15:41:13	

Clicking on the **Amazon** icon will open a product in an edit mode showing settings for Amazon.

Product synchronization issues

Product	Severity	Message	Description	Occured on	Processed
t-shirt	Error	8105	The data you provided for an attribute does not match the list of valid values. Please select a valid value from the Data Definitions and resubmit.	07/02/2012 15:41:13	

When the issue has been processed, you can click on the 'lamp' icon in the **Processed** column to mark it. 'Blue lamp' means the issue is "Not processed", 'yellow lamp' – "Processed".

Product synchronization issues

Product	Severity	Message	Description	Occured on	Processed
t-shirt	Error	8105	The data you provided for an attribute does not match the list of valid values. Please select a valid value from the Data Definitions and resubmit.	07/02/2012 15:41:13	

Amazon Cron

- To synchronize your data automatically between your website and Amazon, you need to setup **Amazon Cron**.

- From the **Amazon Cron** page you can make the following settings:
 - Switch On/Off **General Amazon Switcher**;
 - **Post product feed**;
Here you can specify time period in hours for sending Product feed to Amazon. Product feed contains Products Names, Descriptions, IDs, and Category(s).
 - **Post inventory feed**;
Here you can specify time period in minutes for sending Inventory feed to Amazon. Inventory feed contains products stock.
 - **Post variation feed**;
Here you can specify time period in hours for sending Variation feed to Amazon. It contains products variations.
 - **Post price feed**;
Here you can specify time period in minutes/hours for sending Price feed to Amazon. It contains products prices.
 - **Post shipping feed**;
Here you can specify time period in minutes/hours for sending Shipping feed to Amazon. It contains order's status “Shipped”.
 - **Get amazon orders**;
Here you can specify time period in minutes for downloading Amazon orders into the website.
 - **Post image feed**.
Here you can specify time period in hours for sending Image feed to Amazon. It contains products images.
- Also, you have a possibility to run every option immediately, if needed. For that you need to select “Manual” item from a dropdown and click on the **Run now** link on the right.
- Click on the **Update** button.